MITCHAM COMMUNITY FORUM
14 MARCH 2017
(7.15 pm - 9.15 pm)
PRESENT Councillors (in the Chair), Councillor Ian Munn

- 1 WELCOME AND INTRODUCTIONS (Agenda Item 1)
- 2 CHOOSE WELL (Agenda Item 3)
- 3 REDISCOVER MITCHAM (Agenda Item 4)



Mitcham Community Forum 14 March 2017 Chair's Report

The meeting was held at Vestry Hall, and chaired by Councillor Ian Munn. 12 residents attended, as well as one other Councillor, and officers of the council and its partners. The Chair welcomed everyone to the meeting.

Police update

PC Steve Green and PC Steph Capper provided an update on the policing priorities for Mitcham. The priorities are currently burglary, street drinking and drug dealing. There has been an increase in burglary over the last year so the Mitcham team has been promoting prevention measures.

On street drinking 50 Community Protection Notices have been issues to date with 12 fines of £180 subsequently issued. The current borough wide No Drinking Zone is due to expire in October 2017 and Merton Police are working with Merton Council to see if a Public Space Protection Order would be more effective. A PSPO would make certain types of behaviour a criminal offence so would provide stronger powers than the current system. In response to a question PC Green said that enforcement is related to anti-social behaviour rather than just drinking alcohol.

A range of overt and covert anti-drug operations have been taking place with a number of recent prosecutions taking place. The police rely heavily on intelligence from the public so residents are encouraged to report suspicious activity.

In response to questions from residents PC Green said that enforcement for littering is done by the council but the police do ask the council to respond to particular problem areas. PC Capper said that cycling on the pavement is enforced when appropriate but is not a high priority.

Choose Wisely

Abbas Mirza and Michelle Wallington from Merton Clinical Commissioning Group (CCG) introduced the Choose Wisely programme. Their presentation can be found on the Council website at http://www.merton.gov.uk/community-living/communityforums/mitchamcommunityforum.htm

Merton CCG has challenging financial savings to achieve of £13.7m in 2017/18 so is reviewing the provision of services in a number of areas:

- Prescriptions for vitamin supplements and self-medication
- Prescriptions for gluten free foods
- IVF treatment
- Supporting patients to be more surgery ready with increased referrals to stop smoking and weight management services

Abbas has met with over 30 local community groups to encourage people to feed in their views. Residents can also complete a survey either on paper or online by 20 March. The results will be considered by the CCG Governing Body on 23 March and if they decide to proceed with any of these proposals there will be a full consultation.

In response to questions Abbas said that with changing demographics and more long term conditions the NHS will need to reflect on the financial challenges this creates. Abbas also agreed that any changes would need to consider the impact on low income households. In the case of gluten free foods they would also need to look at variations in the availability of these foods in local shops. The CCG will work with families to inform them about their options to eat healthily. The CCG has also looked into voucher schemes that are run elsewhere but it seems that that this sort of scheme might be more expensive.

Abbas also described how he was trying to reach seldom heard groups but encouraged residents to away copies of the consultation and pass them on to friends and neighbours.

Rediscover Mitcham update

James Geeson from the Future Merton team, Merton Council, updated the meeting on the works in Mitcham Town Centre. Construction continues with a target for completion in December 2017 and final snagging in January 2018.

Currently new traffic lights are being installed and then resurfacing will be taking place overnight from 3 – 13 April on London Road, Raleigh Gardens, Upper Green West and Upper Green East. The works should be completed before Easter assuming there are no complications.

Lamp columns are being installed on the new bus street. The street should be operation by September and possibly earlier. If completed sooner this will allow other works to be brought forward.

In response to questions James said that the road closures for resurfacing had been approved by all stakeholders but he would check with Network Rail about works at Mitcham Eastfields. The bus stop for the 200 on Lower Green West has been completed so he will check with TfL when it will start being used by the buses. Work on the traffic islands did reduce the number of lanes creating a bottleneck for traffic but these works have now been completed. Where parking has been blocking traffic the yellow lines have been repainted and enforcement increased to reduce the problem. There will be sufficient space for lorries to turn at key junctions.

The painted markings for cycling on Majestic Way shared space has got dirty so will be refreshed. The fountain in the pond hasn't been working due to problems with the filter but these have now been resolved. There are a number of empty shops currently. The overall aim of the project is to increase football in a central area and focus on the market but this is not possible to

achieve whilst construction works continue. Toilet access remains an issue and options to improve this are being explored.

Soapbox

Jezz Gibson, Neighbourhood Client Officer from Merton Council introduced himself to the meeting. Jezz is one of three new roles responsible for performance managing environmental service contracts and he will be looking after the Mitcham and Colliers Wood areas. The contracts include the waste collection and street cleansing services provided by Veolia and the parks and open spaces services provided by idverde. Any problems residents see should still be reported to the council in the usual way, online or by calling 020 82744901 but Jezz will monitoring the performance of the contractors in dealing with these reports.

Merton Council's Scrutiny Panels are after your views on the sorts of issues they should review to make sure that the council and partners respond to local people's needs and concerns. These reviews involve finding out about local people's experiences and looking at how other councils deal with the same problems. Councillors then suggest ways of making things better in Merton. Past reviews have covered issues ranging from highway maintenance to local nursing homes to fear of crime. For more information please see http://www.merton.gov.uk/council/decision-making/scrutiny.htm

Date of next meetings:

Wednesday 18 October at 7.15pm, in Mitcham Library Tuesday 23 January at 7.15pm, in Mitcham Library



NHS Merton Clinical Commissioning Group

Choose Wisely in Merton



Introduction

- Merton CCG is required to make the best use of an annual budget to keep people in the borough of Merton well.
- During 2016/17 Merton CCG has had to deliver savings of £7.3m. In 2017/18 it's
 expected that the CCG will need to find at least another £13m of savings, this is a
 substantial financial challenge for a CCG of our size.
- We are considering developing a number of clinical policies which set thresholds for some treatments and do not fund other treatments except in very limited and exceptional circumstances (e.g. many cosmetic procedures).

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Examining the use of prescriptions for:

- Gluten free foods
- Vitamin supplements
- Self-care medications
- We have started engagement about changing access to IVF and specialised fertility services
- Supporting patients to be more surgery ready with increased referrals to stop smoking and weight management services



- As new expensive treatments become available in the NHS, we have a responsibility to look at how we spend the limited public resources we have to fund medicines and certain treatments
- Merton CCG currently spends £249,000 on prescriptions for self care such as paracetamol, cough and cold remedies, multivitamins and antihistamines.
- These medicines are now available from outlets like supermarkets, petrol stations, convenience stores and pharmacies less than half the price the NHS pays.



Who will be exempt?

This will **not** apply to:

- Patients with chronic long term conditions e.g. rheumatoid arthritis
- Those identified as having specific vitamin and mineral deficiencies and require medical intervention to treat the deficiency.

Rre there any other categories you believe should be exempt?



Gluten free products

- Merton CCG currently spends £49k a year on gluten free products
- There is now wide availability of gluten free products reasonably priced in supermarkets
- Merton CCG issued 3,800 prescriptions for gluten free products last year
- o It costs the NHS more than twice what it costs in a supermarket.
- The highest numbers of gluten free foods are prescribed in the most affluent parts of the borough



What are we proposing?

- Merton CCG proposes to stop prescribing gluten free foods because:
- We don't currently prescribe special foods for people with other dietary requirements
- It is possible to eat a healthy balanced gluten free diet without the need for specialist gluten free foods
- Improved food labelling now means it is easier to identify gluten free food which can be safely eaten.
- This topic is a key element of our current engagement and is being enacted across SW London and our governing body will make a decision about next steps in March



Possible changes to IVF Policy

- We are engaging with the people to look at options for changing the thresholds for IVF and specialised fertility services – this could include moving to access only in limited circumstances
- We currently spend in the order of £700k p.a. to treat approximately 150 patients each year.
- We note that two neighbouring CCGs (Richmond and Croydon) are already in 8-week consultation processes on this issue
- We plan to engage in February and March leading to a possible decision point by the CCG governing body in late March



Supporting patients to be surgery ready

- Merton CCG is enacting a policy of increasing patient readiness or fitness before surgery in particular addressing smoking and patients being overweight – but making sure there are more referrals for publicly funded treatments.
- Obesity and smoking are major triggers for ill health and premature death, patients who lose weight or stop smoking are more likely to have fewer complications from their surgery and have wider long-term health benefits
 - We are not proposing a ban on any patients receiving treatment on the basis of their weight or smoking but have a firm requirement that GP help patients consider and then take the supported steps to achieve a particular goal to address smoking and excess weight before a referral or approval to operate is made



How are we engaging patients and the local community on the possible changes?

We are planning to see over 40 different groups and organisations from within the borough, engagement events and meetings have already taken place or are planned with the following groups

- Coeliac UK
- Families and parents through the children centres,
- The Merton Community Forums
- Circle Clarion Tenants and Residents Association
- Age UK
 Age UK
 Tamil Ele
 - Tamil Elderly Project
 - Polish Family Project

The pre- engagement has followed our obligations under the Public Sector Race Equality Duty







Initial Feedback

The feedback so far has been quite useful the main themes to emerge are;

- A general understanding for the case for change e.g. cost v clinical value
- The impact on certain groups and communities particular on funding expensive treatments such as IVF, many felt this issue was very emotive and should not just be seen in terms of cost savings

Those on low incomes or with LTCs may be impacted particularly with the changes to prescribing and stopping gluten free products

- The thresholds work has prompted a wider debate on the public health agenda in terms of who should take responsibility for tackling smoking and obesity
- The savings should be seen in terms of wider NHS savings which all SW London CCGs are undertaking



What happens next?

- The CCG's Governing Body is undertaking an extensive public engagement programme to discuss these ideas and options with local before making decisions on how to proceed. They will consider all views raised at a Governing Body meeting held in public at the end of March.
- Engagement will being w/c 13 Feb and run for approximately 6 weeks. This
 work is to assist the CCG formulate its proposals including suggestions for
 appropriate safeguards.
- No decisions have been taken at this time and we welcome your thoughts on these issues including any safeguards and/or exempted groups.
- For all the proposals the individual funding request (IFR) process will be available for patients with exceptional circumstances.



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